UNITED STATES DISTRICT COURT FOR THE DISTRICT OF PUERTO RICO

UNITED STATES OF AMERICA,

CIVIL NO. 20-1482

Plaintiff,

v.

QUALITY TECHNICAL & BEAUTY

COLLEGE INC.;

FALSE CLAIMS ACT 31 U.S.C. § 3729 et seq.

JESUS IVAN MELENDEZ

Defendants.

COMPLAINT UNDER THE FALSE CLAIMS ACT, 31 U.S.C. § 3729 ET SEQ.

TO THE HONORABLE COURT:

COMES NOW the United States of America, by and through the undersigned attorneys, and very respectfully alleges and prays:

INTRODUCTION

1. The United States files this action under the False Claims Act, 31 U.S.C. §§ 3729 et seq., to recover damages and civil monetary penalties from the defendants' false claims to the United States Department of Education ("US ED") made in violation of federal law and applicable statutory provisions.

JURISDICTION AND VENUE

2. This Court has jurisdiction over this matter pursuant to 28 U.S.C. § 1345 and its general equitable jurisdiction; as well as subject-matter jurisdiction pursuant to 28 U.S.C. § 1331, since the civil action arises under the laws of the United States, in particular, 31 U.S.C. §§ 3729,

3730.

- 3. This Court has personal jurisdiction over Defendants, a corporation formed under Puerto Rico law that transacts business within the District of Puerto Rico by and through its Defendant President.
- 4. Venue is proper in this District under 28 U.S.C. § 1391 and 31 U.S.C. § 3732(a). Defendants' corporate offices are located within the District of Puerto Rico.

PARTIES

- 5. The plaintiff is the United States of America, on behalf of its United States
 Department of Education and the Unites States Department of Labor.
- 6. Defendant **Quality Technical & Beauty College Inc**, hereinafter referred to as "Quality", was at all times relevant, a for-profit postsecondary school located in Bayamon, Puerto Rico, duly incorporated and authorized to transact business in the Commonwealth of Puerto Rico. Defendant Jesus Ivan Melendez is Quality's owner and President.
- 7. Entity A is an educational institution located in Puerto Rico that offers an accelerated on-site and distance learning program for HS completion. The program requires contact hours at Entity A's facilities.
- 8. The Puerto Rico Council of Education ("PRCE") is the government entity that grants licenses to operate educational institutions in Puerto Rico. The license granted to Entity A establishes that students attending Entity A approved location in Puerto Rico must meet 810 hours of instruction in order to be issued a HS diploma.

9. The National Accrediting Commission of Career Arts and Sciences ("NACCAS") is an accrediting commission that accredits cosmetology schools and beauty schools in the United States.

APPLICABLE US ED REGULATIONS AND THE FCA

- 10. The Federal Pell Grant Program provides need-based grants to low-income undergraduate and certain post baccalaureate students to promote access to postsecondary education. Students may use their grants at any one of approximately 5,400 participating postsecondary institutions. Grant amounts are dependent on: the student's expected family contribution (EFC) (see below); the cost of attendance (as determined by the institution); the student's enrollment status (full-time or part-time); and whether the student attends for a full academic year or less. A Federal Pell Grant, unlike a loan, does not have to be repaid.
- 11. Federal Pell Grants are direct grants awarded through participating institutions to students with financial need who have not received their first bachelor's degree or who are enrolled in certain post baccalaureate programs that lead to teacher certification or licensure. Participating institutions either credit the Federal Pell Grant funds to the student's school account, pay the student directly (usually by check) or combine these methods. Students must be paid at least once per term (semester, trimester, or quarter); schools that do not use formally defined terms must pay the student at least twice per academic year. As described below, current federal regulations establish the eligibility criteria for students to receive assistance under Title IV of the Higher Education Act ("HEA") (P.L. 89-329):
 - a. 34 CFR § 668.32 Student eligibility general.

A student is eligible to receive Title IV, HEA program assistance if the student either meets all of the requirements in paragraphs (a) through (m) of this section or meets the requirement in paragraph (n) of this section as follows:

(e)(1) Has a high school diploma or its recognized equivalent.

20 U.S.C. §§ 1091g, 1091; 28 U.S.C. § 3201(e).

- 12. The FCA imposes liability for any person or entity who knowingly submits a false claim to the government or causes another to submit a false claim to the government, or knowingly makes a false record or statement to get a false claim paid by the government. The FCA also imposes liability for those who conspire to violate the FCA.
- 13. The Office of Inspector General of the US ED and the United States Department of Labor ("OIG") are responsible for identifying fraud, waste, abuse, and criminal activity involving the Department of Education and Labor funds, programs and operations. The OIG conduct independent audits and other reviews, and criminal as well as civil investigations.

STATEMENT OF FACTS

14. In 2016, OIG received a complainant alleging that Quality offered prospective students a high school ("HS") diploma in 1-3 days from Entity A to make otherwise ineligible students eligible to receive federal Pell Grant funds at Quality. The complainant provided audio recordings of telephone conversations in which Quality admissions' representatives guaranteed students the successful completion of the modules to obtain a HS diploma. Apparently, the HS modules were completed at the Quality facilities assisted by one of its professors. Quality paid Entity A \$400 per student for the HS modules. Students needed to complete the post-secondary degree at Quality in order to get the HS diploma. Quality offers courses in Cosmetology, Barbering and Nail Technician. At the time of the complaint and subsequent OIG investigation, Quality had approximately 120 students enrolled.

- 15. According to Quality's school catalog at the time, all applicants were required to submit or meet the following requirements before being considered for admission: 1) Complete the application for admission; 2) Provide Birth Certificate or copy of the Passport; 3) Provide Vaccination Certificate, if under 21 years of age; 4) School Credit Transcript or HS Diploma; and 5) Two 2x2 Pictures. Quality had the right to refuse any applicant who did not meet all the admission requirements. Per Quality's policy, to be eligible for admission, a student was required to complete his/her 12th grade of HS. Pursuant to 34 C.F.R. 668.32, a student is eligible to receive Title IV, HEA program assistance if the student has a HS diploma or its recognized equivalent.
- 16. The US ED Central Processing System ("CPS") and Common Origination and Disbursement ("COD") data for Quality (OPE ID 03068400) for award years 2013-2014, 2014-2015, 2015-2016 and 2016-2017 revealed the following:
- a. Quality received federal Pell Grant funds amounting to \$436,411, \$622,642, \$563,330 and \$445,106, respectively, for the aforementioned years.
- b. Approximately 170 students named Entity A as their HS completion institution on the Free Application for Federal Student Aid ("FAFSA").
- c. Quality received approximately \$920,000 in federal Pell Grant for those 170 students.
- 17. In August 2016, NACCAS made an unannounced visit to Quality to conduct a review with respect to the same above-mentioned allegations in order to determine whether or not the school was noncompliant with NACCAS' requirements. Although NACCAS's findings confirmed some of the allegations, the review process was closed because Quality stated that it would no longer refer students to Entity A, and that it had begun releasing Entity A's diplomas to all active students.

- 18. Subsequently, the U.S. Department of Labor DOL-OIG joined the investigation based on new allegations that Entity A's officials were falsifying student signatures to bill for contracts funded with DOL funds.
- 19. OIG agents interviewed Quality officials and former Quality students that confirmed the allegations that the HS diplomas offered by Entity A were obtained in a short period of time ranging from three days to two weeks, and that Quality personnel, not Entity A, provided the HS test reviews at the Quality location in Bayamon, PR.
- 20. The PRCE Director was also interviewed by the agents and stated that the license awarded to Entity A did not allow the school to provide 100% distance education to award a HS diploma. The license awarded to Entity A provided for the school to use the accelerated education method that consisted of a combination of not less than 50% face-to-face instruction and distance learning. The PRCE Director stated that neither Entity A nor any other educational institution operating under the accelerated education method could award a HS diploma in only 1-2 weeks of instruction, as the face-to-face portion of the instruction could have not been completed in such a short period of time.
- 21. Jesus Ivan Melendez, owner and President of Quality, was aware of this scheme in which many students attending Quality were awarded a HS diploma, even though in many cases the students obtained the HS diploma after only two or three weeks of module instruction. Afterwards, Quality received federal funds, as described above, for the students enrolled in its programs.
- 22. Former students as well as former or current employees of Quality and Entity A corroborated the aforementioned allegations raised in the initial complaint provided to OIG in 2016.

Approximately thirty-nine (39) students obtained a HS diploma from Entity A within two weeks prior to signing the Quality's admission application form.

- 23. Quality and Entity A created a scheme to bypass the state and federal requirements in place for the distant learning program in order to submit false claims to be paid monies from the federal government under the Pell Grant program, in violation of the FCA.
- 24. The United States contends that it has certain civil claims against Defendants arising from the undue submission of Pell Grant program reimbursement invoices to the US ED. The reimbursement invoices that Quality submitted to the US ED included reimbursement for students enrolled at Quality that obtained their HS diplomas fraudulently, and in violation of state and federal regulations and other statutory provisions. The United States contends that Quality's reimbursement payment invoices or claims constitute illegal claims against the United States under the FCA. This conduct is referred to below as the "Covered Conduct."

CLAIM FOR RELIEF

False Claims Act-31 U.S.C. § 3729 (a) (1)

- 25. This is a claim for damages and civil monetary penalties under the FCA, 31 U.S.C. § 3729 (a) (1).
- 26. Paragraphs 1 through 24 of this Complaint are hereby re-alleged and incorporated as though fully set forth herein.
- 27. As part of the scheme to defraud and described as the covered conduct, Quality submitted and caused to be submitted thirty-nine (39) claims for reimbursement payments under the Pell Grant program to the US ED for the students who fraudulently obtained a HS diploma from Entity A, and enrolled subsequently with Quality.

- 28. Under the FCA, a "claim" includes requests for money presented to agents of the United States or to a contractor, grantee or other recipient, if the money is to be used on the government's behalf or to advance a government interest, as long as the United States provided any portion of the money requested.
- 29. Each of these false statements constitute unique claims for reimbursement of federal monies under a federal educational grant program. As such, damages, as well as civil monetary penalties, must be assigned as allowed by law in an amount ranging from \$5,500.00 to \$11,000.00 each.

PRAYER FOR RELIEF

WHEREFORE, the United Sates respectfully requests that judgment be entered in its favor and against the Defendants as follows:

- A. Treble damages in the amount of FIVE HUNDRED EIGHTEEN THOUSAND SEVEN HUNDRED FORTY-EIGHT DOLLARS (\$518,748.00), for the thirty-nine (39) false claims submitted under the FCA.
- B. Grant the United States interests from the date of judgment and such other and further relief as this Court deems just and proper.

RESPECTFULLY SUBMITTED,

In San Juan, Puerto Rico, this 17th day of September 2020.

W. STEPHEN MULDROW United States Attorney

/s Jorge L. Matos

Jorge L. Matos Assistant U.S. Attorney Civil Division USDC No. G01307 Torre Chardon, Room 1201 350 Carlos Chardon Avenue San Juan, PR 00918 Tel. (787) 282-1814 Fax. (787) 766-6219

E-mail: Jorge.L.Matos2@usdoj.gov

Exhibit A: Civil Cover Sheet

JS 44 (Rev. 09/19)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS				DEFENDANTS			
United States of America				Quality Technical & Beauty College Inc.,			
(b) County of Residence of First Listed Plaintiff (EXCEPT IN U.S. PLAINTIFF CASES) (c) Attorneys (Firm Name, Address, and Telephone Number) Jorge L. Matos, Assistant U.S. Attorney U.S. Attorney's Office, 350 Chardon Ave., Suite 1201 Hato Rey, Puerto Rico 00918				NOTE: IN LAND CO	of First Listed Defendant (IN U.S. PLAINTIFF CASES) ONDEMNATION CASES, USE TO FLAND INVOLVED.	•	
				Attorneys (If Known)			
II. BASIS OF JURISDI	ICTION (Place an "X" in C	One Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif	
☑ I U.S. Government Plaintiff	☐ 3 Federal Question (U.S. Government)	Not a Party)			TF DEF ⟨ 1 □ 1 Incorporated or P of Business In		
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	tip of Parties in Item III)	Citize	en of Another State	2	Principal Place	
				on or Subject of a ☐ reign Country	3 🗖 3 Foreign Nation	□ 6 □ 6	
IV. NATURE OF SUIT		• /		7 7		of Suit Code Descriptions.	
CONTRACT		ORTS		PRETURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 151 Recovery of Overpayment	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Medical Malpractice CIVIL RIGHTS 441 Voting 442 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability Pharmaceutical Personal Injury - Product Liability Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Othe 550 Civil Rights 555 Prison Conditions of Confinement	.TY	5 Drug Related Seizure of Property 21 USC 881 0 Other LABOR 0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 1 Employee Retirement Income Security Act IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 H1A (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609		
Proceeding Sta	noved from	Appellate Court	I 4 Reins Reop	ened Anothe (specify) o not cite jurisdictional state	r District Litigation Transfer		
VI. CAUSE OF ACTIO	Brief description of ca			·			
VII. REQUESTED IN COMPLAINT: ☐ CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.				DEMAND \$ CHECK YES only if demanded in complaint: 518,748.00 JURY DEMAND: Yes You			
VIII. RELATED CASE IF ANY	(See instructions):	JUDGE			DOCKET NUMBER		
DATE 09/17/2020		SIGNATURE OF ATT	OMEX P	A LECORD			
FOR OFFICE USE ONLY RECEIPT # AM	10UNT	APPLYING IFP		J JUDGE	MAG. JUI	DGE	

JS 44 Reverse (Rev. 09/19)

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a)** Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below. United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

 Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.
 - Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.

PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

 Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

Exhibit B: Category Sheet

UNITED STATES DISTRICT COURT DISTRICT OF PUERTO RICO

CATEGORY SHEET

You must accompany your complaint with this Category Sheet, and the Civil Cover Sheet (JS-44).

	You must a	accompany your complaint with this Category Sheet, and the	
Attorne	y Name (Last, Firs	t, MI): Jorge L. Matos	
	PR Bar Number:	G01307	
Email A	Address:	Jorge.L.Matos2@usdoj.gov	
1.	Title (caption) of	the Case (provide only the names of the <u>first</u> party on <u>each</u> side):	
	Plaintiff:	United States of America	
	Defendant:	William Silva Cherena	
2.	Indicate the categ	ory to which this case belongs:	
	Ordinary Civ	vil Case	
	Social Secur	ity	
	Banking		
	[Injunction		
3.	Indicate the title	and number of related cases (if any).	
4.	Has a prior action	n between the same parties and based on the same claim ever been filed before this Court?	
	Yes		
	⊠ No		
5.	Is this case requi	ired to be heard and determined by a district court of three judges pursuant to 28 U.S.C. § 2284?	
	Yes		
	⊠ No		
6.	Does this case q	uestion the constitutionality of a state statute? (See, Fed.R.Civ. P. 24)	
	Yes		
	No No		
Date 9	Submitted: 9/17/2	20	
Date		rev. De	ec. 2009

Print Form

Reset Form